



Discovery Cube offers hands-on science education that delights, challenges, and encourages kids. Discovery Cube has made a positive difference in thousands of lives for 35 years. Our organization achieves this goal through four core initiatives: STEM proficiency, early childhood education, healthy living, and environmental stewardship. These future-forward initiatives inspire educators, their students, and all of us committed to learning for life.

Our original center in Orange County, as well as our newer Los Angeles campus, gives those seeking immersive, interactive science activities a way to jump into the learning fun. In addition to our campuses, educational outreach programs remain a major part of our mission. Bringing a host of experiences directly to learners is essential to achieving the organization's core initiatives. It's a mission that also includes empowering real-world applications by giving learners a chance to make a difference. This vision has made the Discovery Cube a prominent advocate for modern science education over the years. Spotlighting science as a solution and as a force for good is what Discovery Cube so successfully does.

Position:

Discovery Cube is seeking a motivated, friendly and outgoing Demonstrator to provide science presentations to guests of varied ages in the structure of guided field trips, stage shows or table top demonstrations. This person must be comfortable performing in front of groups of 100+. Demonstrators report directly to the Guest Services Management Team. They will also report to and collaborate with Shift Leads on a daily basis for assigned tasks and responsibilities.

Responsibilities:

Demonstrators are responsible for providing friendly customer service while ensuring the safety of guests as they explore the science center. Demonstrators must also provide a fun and exciting experience to those guests participating in their program(s). Demonstrators will also be required to learn all new education programming for our seasonal programs and may be asked to train others as needed.

Additional responsibilities include:

- Coordinate and lead science-based field trips for multiple grade levels
- Work closely with guests to help them understand the science and operation of exhibits
- Ensure the safety of guests interacting with exhibits
- Operate exhibits according to standard operating procedures
- Assist with all operational needs
- Assist with supply organization and restocking as needed
- Effectively give feedback on current demonstrations and opportunities for improvement for demonstrator team
- Provide service-orientation solutions to guests who need assistance
- Provide friendly and professional interaction to both guests and employees of all levels



DiscoveryCube

- Share the science behind exhibits and concepts
- Proactively engage guests when appropriate
- Act as a role model for other Guest Services Team Members
- Other duties as assigned

Qualifications:

- High School Diploma or in progress; College degree or in progress, preferred
- Prior experience in Customer Service preferred
- College education with a focus on science preferred
- Prior experience handling cash
- Basic understanding of science concepts
- Must have the ability to stand for extended periods of time
- Friendly demeanor and ability to interact with adults and children of all ages
- Must be a proactive, self-starter and require little supervision
- Basic computer knowledge required (email, internet browsing)
- Demonstrated ability to use all Microsoft Office products
- Ability to work with a diverse group of people
- Ability to lift, push, or pull up to 25 lbs. for short periods of time
- Must be able to safely bend to turn exhibits on or off

What's In It For You:

- Up to 14 Free general admission tickets per year
- 4 Bubblefest tickets plus admission
- 10% of on-site dining and shopping discount
- Employee discounts through ADP

Pay Range for this position is: \$17.25 per hour

Discovery Cube provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.