



Discovery Cube offers hands-on science education that delights, challenges, and encourages kids. Discovery Cube has made a positive difference in thousands of lives for 35 years. Our organization achieves this goal through four core initiatives: STEM proficiency, early childhood education, healthy living, and environmental stewardship. These future-forward initiatives inspire educators, their students, and all of us committed to learning for life.

Our original center in Orange County, as well as our newer Los Angeles campus, gives those seeking immersive, interactive science activities a way to jump into the learning fun. In addition to our campuses, educational outreach programs remain a major part of our mission. Bringing a host of experiences directly to learners is essential to achieving the organization's core initiatives. It's a mission that also includes empowering real-world applications by giving learners a chance to make a difference. This vision has made the Discovery Cube a prominent advocate for modern science education over the years. Spotlighting science as a solution and as a force for good is what Discovery Cube so successfully does.

### **Position:**

Interactors are the heart and spirit of Discovery Cube. They are responsible for interacting and engaging with a wide range of people in a very dynamic and high energy environment. Interactors will assist guests in interacting with specific exhibits and are trained on the science behind each exhibit. Interactors may also be required to perform basic science presentations to guests in the structure of tabletop facilitations or demonstrations. Interactors are required to provide friendly customer service to every guest. The Interactor will report to the Shift Lead on duty and will serve as a role model on how to use exhibits to all staff.

### **Responsibilities:**

Interactors are responsible for providing friendly and professional interaction to both guests and staff. They are required to offer helpful and knowledgeable information about Discovery Cube and its available offerings.

Additional responsibilities include:

- Proactively engage guests while on the floor and interacting with exhibits
- Ensure all guests are having a fun and safe experience
- Understand and use the Galaxy program as needed
- Operate and use equipment as outlined in the Interactor Manual
- Lead science-based demonstrations for multiple age levels
- Assist with stage shows, field trips, birthday parties and other programs as needed

### **Qualifications:**

- High School Diploma required; College degree preferred, with a focus on Science or Education



## DiscoveryCube

- Minimum 1 year experience in a fast-paced Customer Service environment preferred
- Public speaking or performance experience
- Prior experience working with children
- Excellent written and verbal skills required
- Must have a basic understanding of scientific concepts and must be willing to learn and teach scientific concepts
- Must have the ability to stand for extended periods of time without reasonable accommodation
- Friendly demeanor and ability to interact with adults and children of all ages
- Must be a proactive, self-starter and require little supervision
- Basic computer knowledge required (email, internet browsing)
- Demonstrated ability to use all Microsoft Office products
- Ability to work with a diverse group of people
- Ability to lift, push, or pull up to 25 lbs. for short periods of time
- Must be able to safely bend to turn exhibits on or off
- Prior cash handling experience.
- Knowledge of a second language a plus but not required

### **What's In It For You:**

- Up to 14 Free general admission tickets per year
- 4 Bubblefest tickets plus admission
- 10% of on-site dining and shopping discount
- Employee discounts through ADP

**Pay for this position is: \$16.54 per hour**

*Discovery Cube provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.*

*This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.*